



TXU ENERGY STORM SAFETY

Remember To:

Before A Storm:

- Unplug electrical appliances and equipment.
- Prepare an emergency kit.
- Evacuate immediately if told to do so by authorities.

During A Storm:

- Stay indoors. Avoid glass and elevators.
- Use battery-operated radios, flashlights and lamps.
- Don't attempt to reset circuit breakers.

After A Storm:

- Be patient. Local utility crews will be activated to restore power immediately after the storm.
- Stay away from downed or sparking power lines. Report immediately.
- Check appliances for water damage and ensure all cords are dry before plugging into wall sockets.
- Use your telephone only for emergency calls.

TXU Energy Customer Service:

1.800.242.9113