

Electricity Facts Label (EFL)  
TXU Energy Retail Company LLC  
TXU Energy Flex Forward<sup>SM</sup>  
Service Area - AEP Texas North Company  
April 19, 2024

|   |  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|---|--|--|--------------------------------|---------------------|----------------|----------|----------------|-----------------------|-------|---------|-------|---------|-----------------------|----------------|----|--|-------------|----|
| Electricity Price   | <table><tr><td>Average Monthly Use</td><td>500 kWh</td><td>1000 kWh</td><td>2000 kWh</td></tr><tr><td>Average Price per kWh</td><td>14.9¢</td><td>12.8¢</td><td>11.8¢</td></tr></table>  |  |                                | Average Monthly Use | 500 kWh        | 1000 kWh | 2000 kWh       | Average Price per kWh | 14.9¢ | 12.8¢   | 11.8¢ |         |                       |                |    |  |             |    |
|   | Average Monthly Use  | 500 kWh  | 1000 kWh                       | 2000 kWh            |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Average Price per kWh  | 14.9¢  | 12.8¢                          | 11.8¢               |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Your average price per kWh for electric service will depend on your usage and the following pricing components:  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | <table><tr><td>Base Charge:</td><td>Per Month (\$)</td><td>\$9.95</td></tr><tr><td>Energy Charge:</td><td>Per kWh (¢)</td><td></td></tr><tr><td>All kWh</td><td></td><td>6.9000¢</td></tr><tr><td>TDU Delivery Charges:</td><td>Per Month (\$)</td><td>**</td></tr><tr><td></td><td>Per kWh (¢)</td><td>**</td></tr></table> |  |                                | Base Charge:        | Per Month (\$) | \$9.95   | Energy Charge: | Per kWh (¢)           |       | All kWh |       | 6.9000¢ | TDU Delivery Charges: | Per Month (\$) | ** |  | Per kWh (¢) | ** |
|   | Base Charge:   | Per Month (\$)   | \$9.95                         |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Energy Charge:   | Per kWh (¢)  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | All kWh  |  | 6.9000¢                        |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | TDU Delivery Charges:  | Per Month (\$)   | **                             |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   |  | Per kWh (¢)  | **                             |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| **For updated TDU delivery charges go to <a href="https://txu.com/tducharges">txu.com/tducharges</a> .  |  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| TDU Delivery Charges Per Month and TDU Delivery Charges Per kWh will be passed through to customer as billed from the Transmission and Distribution Utility (TDU).  |  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of TXU Energy. After enrollment, the current price for this product will be available by going to <a href="https://txu.com/help-center/price-history/Residential-AEPTNC">txu.com/help-center/price-history/Residential-AEPTNC</a> or by calling 1-844-359-2793. |  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| Average prices per kWh listed above do not include facility relocation fees or other charges ordered by a municipality. For information, please go to <a href="https://txu.com/municipalfees">txu.com/municipalfees</a> .   |  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| Other Key Terms and Questions   | Each month you will also be billed all taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax as applicable.   |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | See Terms of Service Agreement for a full listing of fees, deposit policy, and other terms.  |  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
| Disclosure Chart  | Type of Product  | Variable Price   |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Contract Term  | Month-to-Month   |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Do I have a termination fee or any fees associated with terminating service?   | No   | Early Cancellation Fee: \$0.00 |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Can my price change during the contract period?  | Yes  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | If my price can change, how will it change, and by how much?   | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. Please review the historical price of this product available at <a href="https://txu.com/help-center/price-history/Residential-AEPTNC">txu.com/help-center/price-history/Residential-AEPTNC</a> or by calling 1-844-359-2793. |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | What other fees may I be charged?  | See Pricing and Fees Section of your Terms of Service Agreement for non-recurring fees.  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Is this a pre-pay or pay in advance product?   | No   |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Does the REP purchase excess distributed renewable generation?   | Yes, subject to enrollment on a plan that offers Clean Energy Credits.   |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |
|   | Renewable Content  | This product is 7% renewable.  |                                |                     |                |          |                |                       |       |         |       |         |                       |                |    |  |             |    |

|                      |  |   |
|----------------------|--|---|
|                      | The statewide average for renewable content is   | 31%   |
|                      | TXU Energy Retail Company LLC<br>P.O. Box 650764 Dallas, TX 75265-0764<br>24 hours: 972-791-2888 or 1-800-242-9113<br>email: txuenergy@txu.com | REP No. 10004<br><br><br>website: txu.com       |
| Version:             |  | TNXFLXFW0000AG<br>April 19, 2024<br>030320_UNB1 |
| Additional<br>Detail |  |   |